

# Understanding Your New City of Antioch Monthly Utility Bill

Your account information including Account Number, Service Address, Service Period, and the date of the bill are clearly displayed at the top of the statement.


Contact information and address for online payments appears here.

Track your current water usage in comparison to the same month in the previous year.

Meter number, current read and consumption is located here.

Be sure to check the special message box for important information and announcements.

If your account is enrolled in AutoDraft or you have a credit balance, you will see a "Do Not Pay" message here on the stub.



**CITY OF ANTIOCH CALIFORNIA**

Pay Online: [www.municipalonlinepayments.com/antiochca](http://www.municipalonlinepayments.com/antiochca)

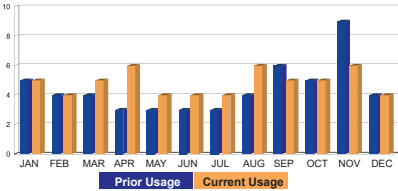
All Offices are open Monday - Friday  
**Utility Billing:** (925) 779-7060 8:00 A.M. - 5:00 P.M.  
**Public Works:** (925) 779-6950 7:00 A.M. - 4:00 P.M.

Billing Statement [1/1]

**ACCOUNT INFORMATION**

ACCOUNT: 123-45678-90  
 SERVICE ADDRESS: 123 MAIN ST  
 SERVICE PERIOD: 12/12/20 TO 01/12/21  
 BILLING DATE: 01/25/2021

**YOUR MONTHLY USAGE**



1 UNIT = 748 GALLONS

Meter	Service Type	Previous	Current	Consumption
6789	WATER	2301	2319	18

**CURRENT CHARGES**

WATER USAGE	\$84.66
USAGE TIER 1 = 12 Units @ 3.89 / UNIT	\$46.68
USAGE TIER 2 = 6 Units @ 6.33 / UNIT	\$37.98
5/8"X3/4" MAINT FEE	\$24.40
SEWER SINGLE FAMILY	\$14.00

**AMOUNT NOW DUE**

PREVIOUS BALANCE (PAY NOW TO AVOID DISCONNECT)	\$69.52
LAST PAYMENT: 01/12/2021	-\$69.52
CURRENT CHARGES DUE 02/15/2021	\$123.06
<b>TOTAL BALANCE</b>	<b>\$123.06</b>

*PAYMENT IS NOW DUE. IF NOT PAID BY THE DATE LISTED ABOVE, A 5% LATE CHARGE WILL BE ADDED AND YOUR SERVICE MAY BE INTERRUPTED. THERE IS A NIGHT DEPOSITORY FOR YOUR CONVENIENCE. FAILURE TO RECEIVE A BILL OR PAYMENTS DELAYED IN THE MAIL DOES NOT VOID A LATE CHARGE.*

**SPECIAL MESSAGE**

Utility Payments will not be accepted in person during this time. Payments may be made online, over the phone, by mail or using the drop box located outside of City Hall (150 City Park Way). The Drop Boxes located at the Senior Center and Community Center will be closed during this time. Staff will be available at (925) 779-7060 or via email at [service@antiochca.gov](mailto:service@antiochca.gov), for service requests or for general questions regarding your account.

**PUBLIC WORKS**

For sewer problems, water leaks, potholes and street lights, call Public Works at (925) 779-6950 or email [publicworks@antiochca.gov](mailto:publicworks@antiochca.gov). For emergencies after hours, on weekends or holidays call Police dispatch at (925) 778-2441.

**Payment Coupon**

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PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

**AMOUNT DUE**

PAST DUE BALANCE (PAY NOW TO AVOID DISCONNECT)	\$0.00
CURRENT CHARGES DUE 02/15/2021	\$123.06
<b>TOTAL BALANCE</b>	<b>\$123.06</b>

**AMOUNT ENCLOSED**

**AUTOPAY - DO NOT PAY** REMIT PAYMENT TO:

CITY OF ANTIOCH  
 PO BOX 6015  
 ARTESIA CA 90702-6015

1234567890000123067

This is a summary of your monthly charges. Presented are the charges and fees for the current service period.

Presented are any past due balances, last payment and current charges for a total balance due.

For issues not related to billing, please refer to the contact information in this section.

**Any Questions?**

**Customer Service is here to answer them.**  
**(925) 779-7060**  
**[service@antiochca.gov](mailto:service@antiochca.gov)**

The detachable payment coupon is located at the bottom of your bill. Remove the stub and return with the payment. Please ensure the mailing address is visible through the window on the return envelope.