

Water/Finance Department  
200 H Street, Antioch California 94509  
Telephone: (925) 779-7060 Fax: (925)779-7054 Email: [Service@antiochca.gov](mailto:Service@antiochca.gov)

## NEW WATER ACCOUNT APPLICATION

**\*\*FIELDS IN RED MUST BE COMPLETED\*\***

\*Resident Type: ☐ Owner ☐ Tenant ☐ Property Manager \*Start Date:

(Next Business Day Service, up to two weeks out, Monday – Friday. Retroactive Dates are not available)

\*Service Address: \_\_\_\_\_

\*Applicant: First Name: \_\_\_\_\_ \*Last Name: \_\_\_\_\_

Co-Applicant Name(s) (If applicable): \_\_\_\_\_

Mailing Address: \_\_\_\_\_

(If different from Service Address)

\*Driver's License No: \_\_\_\_\_ Co-Applicant Driver's License No: \_\_\_\_\_

\*Last four of Social Security No. or Tax ID No.: \_\_\_\_\_ Co-Applicant last four of Social Security No.: \_\_\_\_\_

\*Primary Phone: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

\*Have you had service in your name with the Antioch water department? \_\_\_\_\_

\*If so, where? \_\_\_\_\_

\*Email Address: \_\_\_\_\_

\* **BILL NOTIFICATION:** Please select how you would like to receive a notification from the options below.

☐ Please enroll me in E-bill notifications ☐ Please continue to mail paper bills

\* **DISCONNECTION NOTIFICATION:** Please select how you would like to receive a notification from the options below.

☐ Send Text Notification ☐ Send Phone Call Notification ☐ Opt Out

### APPLICANT ACKNOWLEDGEMENT:

I hereby acknowledge the following:

- ❖ I am requesting water service at the premises designated and agree to pay the rate prescribed by the City's current Water/Sewer ordinance and Master Fee Schedule now in effect. (SUBJECT TO CHANGE)
- ❖ If water is off: I understand it is MY RESPONSIBILITY to ensure ALL the faucets and fixtures on the property are in the OFF position. The City of Antioch will turn water ON whether I am present at the property or not and is not liable for any property damage or usage caused by failure to ensure all water sources are turned OFF.
- ❖ PLEASE NOTE: I understand that the City of Antioch does not offer credits or adjustments for leaks on private property per the City Ordinance, and that failure to ensure all faucets/fixtures, as well as the main house valve, are OFF may result in high bills and/or water damage.
- ❖ I understand that I shall be responsible for all charges for services relating to this application until the date I notify your office to discontinue services. Failure to request discontinuation of service will result in my being billed for any water usage/charges until I officially close the account in my name. A minimum deposit of \$300 will be required for water service, pursuant to the Antioch Municipal Code 6-5.12; if I am a new tenant; if I've had an account go to collections; or if my previous account(s) have had late or final notices issued.
- ❖ A Water Setup fee of \$36, along with valid government ID(s), are required to start service.
- ❖ All payments not received by the City of Antioch by the due date will receive a 5% late fee. Failure to pay my monthly water bill(s) could result in water service suspension, disconnection notice, calls/texts, and emails. In the result of water interruption, subsequent fees associated with suspended services will be required, in order for service(s) to be reinstated.
- ❖ All service requests are scheduled for the next business day. To obtain same day service, a same day service fee of \$158.00 will be required.
- ❖ Any tampering of the water meter will be charged a minimum tamper fee of \$250.00.

\*Applicant Signature: \_\_\_\_\_ \*Date: \_\_\_\_\_

Co-Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_