

CITY MANAGER'S BI-WEEKLY UPDATE

For the weeks of March 23 and March 27, 2020



CITY MANAGER'S OFFICE

Antioch Cares

All of the news of people being exposed, infected, and dying can create uncertainty and anxiety. Our most vulnerable residents, the elderly, and the homeless are more isolated than ever. Children who were riding bikes and running around schoolyards find themselves stuck at home. Vacation plans have been replaced with worries about whether there will be a job and paycheck. All of these situations and feelings require us to show an extra measure of kindness and generosity. Let's all pull together as a community to help one another through this season. It won't last forever, and out of it, we will be better, stronger, and more resilient.

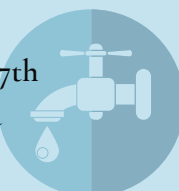


Our Concern is for You!

We here at the City are committed to three primary things, public and employee safety, providing essential services, and effectively communicating real-time what is happening. City staff is on the front-lines ensuring that our residents and businesses have necessities like public safety, clean water, flushing toilets, safe streets, garbage service bills paid, legal advice, and operable computer and phone systems, to name a few. Other essential functions include inspection of infrastructure and housing. Non-essential functions, as defined by the Contra Costa County Health Officer and Governor's Orders, have been discontinued, and those employees doing those duties are now at home and, to the extent possible, still continuing to perform these functions.

Water Shutoffs

Water shutoffs are suspended through April 7th and all transactions need to be conducted via phone, email or fax at the following: Water Billing/Payment phone: 925-779-7060; fax is 925-779-7054 Email is customer-service@ci.antioch.ca.us



State of Local Emergency

In response to the Contra Costa County Health Officer's Order to shelter at place of residence and only engage in essential services or activities, I declared a State of Local Emergency in Antioch on March 17th. The City Council is scheduled to ratify the declaration tonight at their meeting being held through video conferencing technology. I've also partially activated the EOC (Emergency Operations Center) with the City department heads being primary responders at this time. Over the course of the last week, We are committed to keeping the City prepared during these uncertain times and will keep you updated as this crisis evolves.



A Special Thanks to our Essential City Staff!

Our Antioch essential workforce is coming to work daily and providing excellent uninterrupted work in these critical areas. With an unwavering commitment to seeing our City continue to provide essential services while practicing social distancing and diligent sanitary practices, we will see this crisis contained and mitigated as quickly as possible - my hat's off to these dedicated women and men.

many thanks



Message to the Community

First responders are in a unique situation when it comes to trying to respond to and protect themselves and the public against the recent crisis in our Nation. The very nature of our jobs requires contacting people and enforcing the law. With that in mind, it is vital that we also do our best to protect those who protect our community. First and foremost, please know the Antioch Police Department will continue working to keep our community safe and maintain emergency services. We are monitoring Federal, State, and local directives, and will make changes as necessary while we travel through these uncharted waters. We all must work together to keep our community safe and healthy. To ensure the health and safety of our community, as well as our first responders, we must make some temporary changes to help minimize the spread of this virus. These changes include:

1. Effective immediately, our front lobby will be closed to the public. If you have a prescheduled appointment with a member of our staff or have business that can only be conducted at the police department, please call Dispatch at (925) 778-2441 when you arrive at our parking lot. You will be directed from there. We ask that you do not come to the police department to file a police report. Instead, call Dispatch and await contact from an officer at your home or other safe location.
2. We understand there may still be a need for members of our community to obtain copies of police reports during this time. If this is the case, please contact Records at (925) 779-6830. They will assist you in completing the request telephonically and then notify you by phone when the request has been completed. At that time, they will schedule an appointment for you to pick up the report.
3. We encourage our community to use our online reporting platform to report non-emergency incidents (www.antiochca.gov/police/online-police-reporting-system/).
4. When you contact Dispatch, they may ask you a series of questions to help assess exposure risks. These questions will allow our officers to utilize the appropriate personal protective equipment to prevent the spread of COVID-19.
5. Our officers will respond to all emergency calls. For other incidents, when appropriate, you may receive a phone call instead. This is in an attempt to practice social distancing as much as possible and to limit the exposure of our personnel as well as our community.
6. Internally, we modified schedules and changed response protocols to reduce personal contact within our agency. We've also increased sanitizing measures and provided additional cleaning stations/equipment throughout the department. These are proactive steps to help keep our personnel healthy and ensure we can adequately respond to emergencies as we work through this situation.





POLICE- ANIMAL SERVICES

Covid-19 Animal Services Update

Animal Control Officers will continue to respond to emergency and high priority calls. High priority calls for service include law enforcement assistance, injured or sick stray animals, cruelty and neglect complaints, bite complaints, and dangerous/aggressive dog complaints.

Non-emergency Activities

We will suspend low priority/non-emergency activity.

Dog Licensing

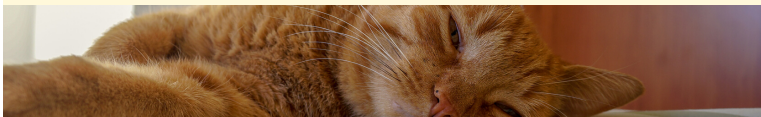
All dog licenses should be purchased or renewed by visiting our website [here](#). Renewals can also be mailed directly to Animal Services.

Volunteers and Off-Site Adoption Events

Effective immediately, the volunteer program is suspended, and all off-site adoption events are canceled.

Shelter Intake Reduction and Population Management

The following measures will be taken to reduce nonessential shelter intake and encourage the movement of pets out of the shelter. Owners considering relinquishing their pets are encouraged to hold on to their pets. If this is not possible, the surrender animal intakes are by appointment only. Officers will actively attempt to return pets to their owners in the field instead of impounding them at the shelter. AAS will not be accepting any healthy stray cats at the shelter. Animal adoptions will be by appointment only.



Animal Shelter is Closed to the Public

To limit exposure, the Antioch Animal Shelter will be closed to the public.

You can HELP!

Our current need is to help with the placement of large dogs. The expected length of time fostering is 6 to 8 weeks, and possibly longer. Anyone who would like to foster a pet should contact us at (925) 779-6989.



HUMAN RESOURCES

Human Resources Updates:

Open recruitment positions currently include:

- Police Officer Lateral (continuous)
- Police Academy Graduate/Student (continuous)
- Police Trainee (continuous)
- Water Treatment Plant Supervisor

There are always exciting career opportunities with the City of Antioch. The City's recruitment openings can be found on the Human Resources page [here](#). Click on Job Opportunities or Promotional Opportunities, click on the job Position, click on Apply.





RECREATION DEPARTMENT

Covid-19 Department Update

ANTIOCH
CALIFORNIA

Program Cancellations

In response to the coronavirus situation, the Antioch Recreation Department has canceled all programs, classes, events, and services through April. Staff is working to ensure that proper credits and refunds are applied correctly for all customers. Some programs begin in March and in April, while some classes start in early April. The most efficient approach to managing your experiences is to postpone these classes.

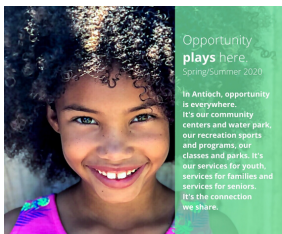
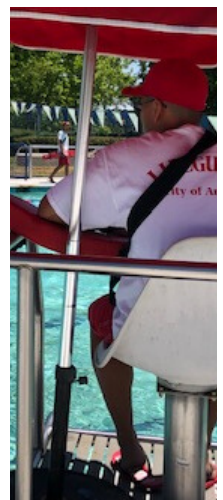
Facility Reservations

Facility reservations have been canceled during the coronavirus health situation. Staff understands that a significant amount of planning went into each meeting, wedding reception, baby shower and birthday celebration. Credits, refunds, and rescheduling will be arranged for each customer. The Recreation Department is waiving policies when appropriate to ensure that customers receive excellent service.



Lifeguard Training and Certification

Lifeguard Training and Certification classes are being postponed. Recreation staff is working with all trainees to ensure that they have correct information to plan for the classes when they are offered. The Water Park team will be fully-staffed and prepared to open when approval is given.



Opportunity
plays here.
Spring/Summer 2020

In Antioch, opportunity is everywhere. It's our community centers and water park, our recreation sports and programs, our classes and parks. It's our services for youth, services for families and services for seniors. It's the connection we share.

Recreation Guide

Exciting news! The Summer Recreation Guide is being delivered – mail delivery has not been suspended. We look forward to an action-packed, thrilling summer in Antioch. Opportunity plays here....be sure to join us. Online registration will be accepted, but check back for information about walk-in registration.

Swimming Lessons

Swimming lessons that were scheduled to begin in late March will be postponed. Recreation staff is communicating with Antioch families about the potential new class dates, credits to their ActiveNet accounts, and/or refunds as needed. Learning to swim is still one of the most important health and safety precautions for all ages, and is a key factor in drowning prevention.





COMMUNITY DEVELOPMENT Covid-19 Department Update

Community Development Services

Between March 17 and April 7, 2020, the Community Development Department will be offering limited services, while making all efforts to keep critical projects and housing development moving forward, in alignment with guidance provided by Governor Gavin Newsom and the State of California. The second floor of City Hall will be closed to the public during this time.



Building Inspection Services

The Building Inspection Services Division remains open and is servicing active building permit applications on a priority basis. Unoccupied interior and exterior inspections are being offered for existing building permits only. New building permit applications are not being accepted, but previously-submitted plans are being received. The Building Inspection Services Division can be reached at (925) 779-7065 or through Mike Boccio, Building Inspection Services Manager at mboccio@ci.antioch.ca.us.

Environmental and Housing Services

The Environmental Services function will be working remotely as well, but you can reach Julie Haas-Wajdowicz at jhaas-wajdowicz@ci.antioch.ca.us. Similarly, Teri House in the Housing/CDBG program can be reached at thouse@ci.antioch.ca.us.

Code Enforcement

The Code Enforcement Division will not be investigating complaints in the field but will be receiving and responding to phone calls and email messages. As usual, complaints may be filed through the Code Enforcement Complaint line at codeenforcementcomplaints@ci.antioch.ca.us, and messages can be left on the Code Enforcement phone line at (925) 779-7042. If you have an active case, you may contact your assigned Code Enforcement Officer through their contact information or request such information through the above channels.



Planning Division

The Planning Division will be working remotely on current applications and will be available by email and phone/voicemail. The staff will have access to voicemails left on the office phones and will be checking them daily, at a minimum. Similarly, staff will be accessible by email and will be monitoring communication just as if they were in the office. If you have a basic zoning inquiry, information is always available [here](#), and the Zoning Ordinance is available [here](#).

If you have an active project with the Planning Division, please feel free to reach out to your assigned planner for updates. The April 1 and April 15, 2020, Planning Commission meetings have been canceled. Alexis Morris, Planning Manager, may be reached at amorris@ci.antioch.ca.us.



Accepting Applications

The City Clerk's Department is accepting applications for the following:



Board of Administrative Appeals:

- Three (3) Board Members, 4-year term vacancies expiring March 2024
- Two (2) Board Members, 2-year term vacancies, expiring March 2022

Sales Tax Citizens' Oversight Committee

- Three (3) Committee Members, 4-year term vacancies, expiring March 2024

Any interested resident is encouraged to apply. To be considered for these volunteer positions, a completed application must be received in the City Clerk's Department by 5:00 p.m., Friday, April 17, 2020. Applications are available at <https://www.antiochca.gov/#> and at the City Clerk's Department, City Hall, 200 H Street, Antioch, CA 94509, (925) 779-7009, Monday through Friday, 8:00 a.m. to 5:00 p.m. Applications and resume can be emailed to cityclerk@ci.antioch.ca.us.

Antioch Council Meeting


Tuesday, March 24, 2020 7:00 p.m.

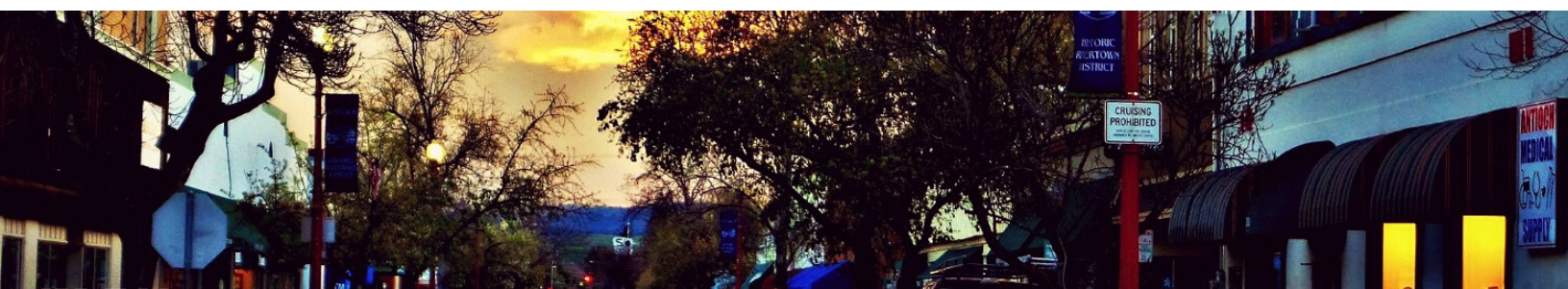
The City of Antioch, in response to the Executive Order of the Governor and the Order of the Health Officer of Contra Costa County concerning the Novel Coronavirus Disease, is making Antioch City Council meetings available via Comcast channel 24, AT&T U-verse channel 99, or live stream (at www.antiochca.gov). If you wish to make a public comment, you may do so any of the following ways:

- (1) by filling out an online speaker card, located at <https://www.antiochca.gov/government/city-council-meetings/live/>
- (2) Email the City Clerk prior to or during the meeting at cityclerk@ci.antioch.ca.us
- (3) Call (925) 776-3057 during the meeting.

2020 CALIFORNIA CENSUS DAY IS APRIL 1, 2020

Count Me In for Census 2020 because.....It is Important:
The Census determines the number of Representatives each state has in Congress and is used to draw district boundaries.
Census data is used to distribute billions of dollars in Federal and State funding. Being counted brings those resources back to your community.

CONTRA COSTA
CENSUS
2020 
Count Me In





Department Updates

Public Works continues to maintain essential infrastructure such as water treatment, water distribution, sewer collection systems, landscape maintenance, road maintenance, engineering, and will operate the City's Call Center. Staff will comply with regulations to help prevent the spread of this virus.

Central Call Center - Public Works Administrative Staff

Call Center 925-779-6950

Staff continues to address all customer's service inquiries and needs; weekdays 7:00 a.m. – 4:00 p.m. PD dispatch covers after these hours.



Water Treatment

There is no disruption of services in water treatment as staff continues 24/7 operations. Staff is monitoring news feed local, state, and federal water resource agencies and will keep our community up to date.

Water Distribution

Crews continue to activate new water service accounts and other essential water services such as responding to leaks, hydrants, pressure, main lines, etc. Crews are responding to residents with private leaks when they are unable to help themselves or reach a plumber. Warehouse staff is monitoring inventory necessary to repair and maintain vital infrastructure.

Fleet

APD and Public Works Standby vehicles will take precedence for service if needed. Orders for additional parts have been made in anticipation of the supply chain slow down. City vehicles outfitted with all PPE, sanitation supplies, and cones.

Marina

The marina office is closed; staff will support other divisions, assist with sanitation, or covering phones as an increase in calls is expected.

Parks

Park restrooms, playgrounds, dog parks, and skate parks closed. Park maintenance contractor is doing essential trimming and turf mowing. PW Crews are maintaining the turf and emptying garbage cans in the parks.

Email: publicworks@ci.antioch.ca.us

City Website: [Click Here](#)

Contact Public Works (925) 779-6950

GIS

Staff is on-call in support of the City's Information Systems Department.

Collections

All essential work continues in our Collection Systems (sewer, stormwater, creeks) continues. If you experience a sewer problem, please call Public Works first at 925-779-6950

Streets and Landscape Maintenance

Crews are conducting essential work in the public rights of way, ensuring roadways are safe. Crews are addressing potholes' critical signage, trimming sidewalks, low hanging limbs, lines of sight, and rights of way.

Engineering Services and Capital Improvement

The City continues to maintain the constructions, Inspection, Plan/Map checking, and processing of other items related to infrastructure.





ECONOMIC DEVELOPMENT

Covid-19 Department Update

ANTIOCH
CALIFORNIA



The Economic Development Department staff will continue to provide service and information as normal as possible during the Contra Costa County mandated shelter in place order. Staff is working remotely as we are not deemed essential service staff members. Departmental phones are being answered, and email capability is in place. The hours of operation are 8:30 a.m.-5:00 p.m.

Disaster Loan Assistance

The U.S. Small Business Administration (SBA) has declared the State of California as a disaster area as a result of economic impacts associated with the Coronavirus (COVID-19).

The SBA will be offering low-interest federal disaster loans for working capital to small businesses suffering a substantial economic injury in designated areas as a result of the Coronavirus (COVID-19). SBA's Economic Injury Disaster Loans are just one piece of the expanded focus of the federal government's coordinated response, and the SBA is strongly committed to providing the most effective and customer-focused response possible.

Applicants may apply online at <https://disasterloan.sba.gov/ela>. For additional information, please contact the SBA disaster assistance customer service center. Call 1-800-659-2955 (TTY: 1-800-877-8339) or email disastercustomerservice@sba.gov.



ANTIOCH ON THE MOVE

SHARE YOUR EVENT 2020

WE'VE ADDED THE CAPABILITY
TO ADD YOUR EVENT ON
ANTIOCHONTHEMOVE.COM

Does your business or organization have an event that you would like to share with the Antioch Community? We have added the capability for you to share your event here. Test it out and give us your specials to help share with the community.

Innovate Antioch

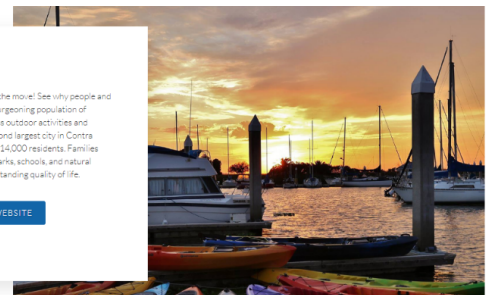
All you need to know about Antioch Sites, Buildings, & Community The City of Antioch has a great website to find all your needs for available sites, demographics, and other data needed to make Antioch your next move.

Antioch, California

Welcome to the City of Antioch a city on the move! See why people and businesses move to Antioch, we have a burgeoning population of professionals, a variety of housing, endless outdoor activities and thriving business hubs. Antioch is the second largest city in Contra Costa County with a population of over 114,000 residents. Families come to Antioch for its neighborhoods, parks, schools, and natural environmental beauty, drivers for an outstanding quality of life.

[READ FULL STORY](#)

[VIEW WEBSITE](#)



What's HAPPENING in Antioch

Reminder: We have changed to a Bi-Weekly Format!

The City Manager's Weekly Update will now be released on a bi-weekly schedule, which will be published on the 2nd and 4th Tuesday of the month. Our next update will be out March 24, 2020.



El Campanil Theater Message

Click on link below for message from the El Campanil Theater Manager regarding performances during Covid-19 [here](#)

Stay Connected to your Community

Did you know the City of Antioch has a variety of ways to communicate? Check out our social media; we are continuing our efforts to better communicate with our residents.



Opportunity works here

The City of Antioch
Recreation Department
is accepting applications for:
Camp Leaders, Camp Director, Dance & Gymnastics
Instructors, Dance Director and Preschool Assistants

Turn in your applications today:
Antioch Community Center
4703 Lone Tree Way
Information: 925-776-3050

ANTIOCH
CALIFORNIA
OPPORTUNITY LIVES HERE