

COMMUNITY ENGAGEMENT COORDINATOR

*Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are **not** intended to reflect all duties performed within the job.*

SUMMARY DESCRIPTION

Under general supervision, to plan, organize, promote, facilitate and coordinate various community engagement, social, cultural, and youth activities. May exercise technical/functional supervision of subordinate and volunteer staff. Perform related work as required.

REPRESENTATIVE DUTIES

The following duties are typical for this classification. Incumbents may not perform all of the listed duties and/or may be required to perform additional or different duties from those set forth below to address business needs and changing business practices.

1. Plan, organize, promote, facilitate and coordinate regularly scheduled activities, special events and services.
2. Train and provide technical/functional supervision for subordinate and volunteer staff.
3. Prepare and maintain records and reports on activities.
4. Evaluate program effectiveness and provides recommendations for improvement or modification.
5. Assist in the development and implementation of the Division's goals and objectives, policies, procedures and work standards.
6. Act as City staff liaison to outside boards, groups and committees, and the public regarding program offerings and coordination of services. May hold community meetings and organize outreach events to increase engagement with programs and initiatives.
7. Promote and coordinate specific activities within violence intervention and prevention programs; prepare program events and facility marketing material including news releases, flyers, schedules of events, pamphlets and brochures; promote communication with the community about crisis intervention resources.
8. Promote participation and collaboration in violence intervention and prevention efforts from local stakeholders including City departments, Community-Based Organizations (CBO), juvenile justice agencies, and faith-based organizations.
9. Participate in the preparation and administration of the Public Safety and Community Resources program budget for assigned area; submit budget recommendations; monitor expenditures; oversee and monitor grant programs and subcontracted services.
10. Participate in the selection of staff for assigned area; provide or coordinate staff training; work with employees to correct deficiencies; implement discipline procedures.
11. Respond to inquiries and concerns regarding programs and activities; research and resolve conflicts as required.

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12. Effective engagement and interaction with the community, youth, City's personnel, partner organizations and allied agencies.
13. Maintain records and develop reports concerning new or ongoing programs and program effectiveness; maintain and file assigned programs, records and reports; prepare statistical reports as required.
14. Cultivate relationships across diverse communities to provide resources and new opportunities for community members.
15. Assist with the writing, editing, and review of program development and implementation documents.
16. Facilitate meetings with service providers and community groups related to coordination of services within the jurisdiction, identification of needs and priorities for new or expanded services, and other items pertinent to assisting with management of the City's response to violence intervention and prevention.
17. Provide updates on programs and activities to the community, City Council, Community Based Organizations, and state and federal agencies; and prepare and submit progress reports for grant programs.
18. Perform related duties as required.

QUALIFICATIONS

The following generally describes the knowledge and ability required to enter the job and/or be learned within a short period of time in order to successfully perform the assigned duties.

Knowledge of:

- Basic operations, services and activities of violence intervention and prevention programs.
- Principles of supervision, training and performance evaluation.
- Principles and practices of development and implementation.
- Basic procedures, methods and techniques of budget preparation and control.
- Marketing theories, principles and practices and their application to recreation activities and facilities.
- Modern office equipment including computers.
- Basic principles of municipal budget preparation and control.
- Methods and techniques of special events planning and coordination.
- Principles and practices of coordinating, maintaining and scheduling facilities.
- Program content for specialized community activities.
- Techniques used in public relations and customer service practices.
- Rules and equipment used in recreation programs.
- Office procedures, methods, and equipment including computers and applicable software applications such as word processing, spreadsheets, and databases.
- Principles and procedures of record keeping.
- Principles of business letter writing and basic report preparation.
- Basic principles and practices of fiscal, statistical, and administrative research and report preparation.
- Appropriate safety precautions and procedures within the area of assignment.
- Pertinent federal, state and local laws, codes and regulations.

Ability to:

- Ability to manage multiple priorities at once.
- Communicate effectively with people from diverse backgrounds.
- Interpret and explain City policies and procedures.
- Allocate limited resources in a cost-effective manner.
- Develop, coordinate, organize, and promote community engagement programs, activities, and events.
- Plan and facilitate meetings of community-based organizations, faith-based groups, community leaders, and volunteers of diverse backgrounds.
- Recruit, select, train, and evaluate a variety of personnel and volunteers.
- Understand community needs in various areas and evaluate activities according to those needs.
- Develop, recommend, and implement goals and objectives for providing community resources and services.
- Respond to requests and inquiries from the general public.
- Prepare and administer assigned program budgets.
- Operate office equipment including computers and supporting word processing, spreadsheet, and database applications.
- Maintain program related records, statistics, and documents.
- Prepare clear and concise schedules and reports.
- Communicate clearly and concisely, both orally and in writing.
- Establish and maintain effective working relationships with those contacted in the course of work.

Education and Experience Guidelines

Education/Training:

A Bachelor's degree from an accredited college or university with major course work in public health, social services, social justice, social work, or a related field; or five years of experience in a municipal government setting with relatable experience involving program organization and coordination or and/or project management; and

Experience:

Minimum of Three (3) years of full time (or the equivalent of full time) experience in services, such as community violence prevention or social service work.

License or Certificate:

Possession of an appropriate, valid driver's license.

PHYSICAL DEMANDS AND WORKING ENVIRONMENT

The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

Environment: Work is performed in a standard office environment and at indoor and outdoor recreational facilities with travel to different locations; incumbents may be exposed to inclement weather conditions and may have some contact with chemical agents used in pool maintenance; work and/or walk on various types of surfaces including slippery or uneven surfaces; extensive public contact; incumbents may be required to work extended hours including evenings and weekends.

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Physical: Primary functions require sufficient physical ability and mobility to work in an office and recreation facility setting; to stand or sit for prolonged periods of time; to occasionally stoop, bend, kneel, crouch, reach, and twist; to lift, carry, push, and/or pull light to moderate amounts of weight; to operate office equipment requiring repetitive hand movement and fine coordination including use of a computer keyboard; to travel to other locations using various modes of transportation; and to verbally communicate to exchange information.

FLSA: Non-Exempt

Created: December 2022

This class specification identifies the essential functions typically assigned to positions in this class. Other duties not described may be assigned to employees in order to meet changing business needs or staffing levels but will be reasonably related to an employee's position and qualifications. Other duties outside of an individual's skill level may also be assigned on a short-term basis in order to provide job enrichment opportunities or to address emergency situations.