

ADA COMPLAINT NOTIFICATION FORM

Instructions: Please fill out this form in its <u>entirety</u>. Name and contact information must be provided. Please note that this ADA complaint notification procedure is for facilities (including rights-of-way), services and programs owned and/or operated by the City of Antioch.

Sign and return the completed form as follows:

| By Mail: | ADA Plan Coordinator ATTN: Public Works Director/City Engineer 1201 W 4 th Street, Antioch, CA 94531 |
|-----------|--------------------------------------------------------------------------------------------------------------------------|
| By Phone: | (925) 779-6950 |
| By Fax: | (925) 779-6897 |
| By Email: | publicworks@ci.antioch.ca.us |

Questions: If you have questions about this form, need an accommodation or a require a different format, please contact the Public Works Administrative office at (925) 779-6950 Ext. 0 or send an email (see above).

Response: Please allow us 30 business days to investigate and respond to your complaint.

NOTIFICATION INFORMATION

| Complainant's name: | | | Age: | | | |
|---------------------|-------------------|--------------|--------|-------------|--------|--|
| Race: | Sex: | _ N. Origin: | Color: | Disability: | | |
| Address: | | | | | | |
| | Street Addre | 255 | City: | State: | Zip: | |
| Contact num | bers: | | | | | |
| | | Home | Work | | Mobile | |
| Email addres | s (if available): | | | | | |

Do you require an alternative format for any written follow-up communications: (If yes, please indicate alternative format)

Do you believe that you have been discriminated against? Please document the issue or reason for your grievance/complaint. Be specific and provide as much information as possible (i.e. location, date, time, names, etc.). Use a separate sheet if more space is needed.

Important: You may also submit comments, make recommendations or file an ADA complaint via the City's Comment Form at <u>https://www.antiochca.government-forms/general-comments/</u> or email, <u>publicworks@ci.antioch.ca.us</u>.